Jean Ferguson 723 San Carlos Avenue Albany CA 94706

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

My family has chosen to use a local high speed internet carrier, which is in direct competition with AT&T. Our experiences working with AT&T in the past 20 years for internet connectivity have been very poor. The service tends to be good for the first few weeks or months and quickly degrades. After complaining, sometimes adjustments have been made but then the degradation continues. Generally, it feels like AT&T is continually seeking methods to spread their bandwidth too thin, with a result of disappearing connection during evenings, weekends, and other heavy traffic periods.

By subscribing to a local internet connectivity provider, we have found our service to remain steady at a high quality. When we have experienced issues, they have quickly responded and resolved the issues. My husband and I both occasionally work at home and rely on steady bandwidth. We use our bandwidth, also, to stream digital content to our television and to our hand held devices. We have chosen not to subscribe to cable via Comcast as their prices are too high.

We began with a DSL connection and decided to upgrade to fiber for higher bandwidth. The change was relatively inexpensive and well supported by our local provider. We wish there were many local providers to choose from to provide a wider range of competition.

Didn't we learn our lessons about AT&T as a monopoly when they were broken up in the 1980's? I expect my governmental agencies to support me as a consumer. Allowing competitive providers creates a healthy marketplace.

Jean Ferguson